

The

CHASER

Difference

Multi Grouping

Automatically chase multiple invoices for a customer in the same email. Avoid the red flag of automation from sending several separate messages.

x

✓

Multiple Schedules

Different chasing approaches for different groups of customers and invoices. Tailor your chasing in the way that you would if you were chasing your invoices manually.

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✓

Timings

Set the day(s) and time each week that your chasers are sent. Avoid the risk of sending chasers about invoices that have been paid but not yet reconciled in Xero.

x

✓

Invoice History

An automatic audit trail of not just the chasers, but also all replies in the chasing conversation. No more having to root through your inbox and sent items before making a chasing phone call.

x

✓

'Thanks For Paying' Notes

These notes automatically send out within 24 working hours of an invoice being reconciled as fully paid. What better complement to the polite persistence being paid off?

x

✓

Notification of Upcoming Chasers

Letting you know which chasers for which invoices are about to be sent. Reminding you that Xero needs to be fully reconciled beforehand.

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✓

Escalated Senders

The ability to build an escalation point into who sends your chasers. That invaluable cage rattling senior figure intervening as an invoice becomes even more overdue.

x

✓

Escalated Recipients

The ability to build an escalation point into who receives your chasers. Escalating to a more senior figure to apply pressure as the invoice becomes increasingly overdue.

x

✓

Email 'Preview'

Giving you confidence in the knowledge that you've seen the email before your customer does.

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✓

Email Signature

Set an email signature to match that of your normal email account, which is added to the bottom of all chasers sent from you.

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✓

Use Your Email Address

The chasers you send through CHASER will reflect your normal email address.

x

✓

Font and Font Size Settings

Letting you add some personality, because you would be able to alter these settings if you were manually chasing your invoices.

x

✓

Templates - Number Allowed (Number of Preset)

The foundation of your chasers. All completely customisable for your own linguistic style.

5 (1)

Unlimited (8)

Minimum Owing Limit

Don't chase below a dedicated level. This means you're not chasing small outstanding balances that you wouldn't have chased if you were doing this manually.

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✓

Link To Online Invoice

Giving your customers the option to 'Pay Now', further reducing the friction of getting paid.

✓

✓

'Chase on Public Holidays'

Giving you the option to not chase on public holidays, so your chasers don't look and feel automated.

x

✓

Alert For Missing Customer Email Address

You will be alerted both in forewarning emails and when you're logged in. This function lets you easily edit those customers who are missing the email addresses needed to chase.

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✓

Attach A Statement For That Customer

So the customer can easily see all outstanding activity on their account.

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'Chase Now' Override

The ability to expedite a chaser in advance of schedule. Great for those exceptional situations like a customer heading off on holiday.

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